

DocuPrint P235 db
DocuPrint P235 d
DocuPrint P275 dw
DocuPrint P285 dw
Reference Guide

Types of Manuals

Which Guide?	What's in It?
Safety Guide	Read this Guide first. Please read the Safety Instructions before you set up your machine. See this Guide for trademarks and legal limitations.
Quick Setup Guide	Follow the instructions for setting up your machine, and installing the Full Driver & Software Package for the operating system and connection type you are using.
Reference Guide	Learn the basic operations and basic machine maintenance. See troubleshooting tips.
Online User's Guide	In addition to information about the Print operations, mobile device functions, troubleshooting, and other useful information is included about using the machine on a network.

Contacting Fuji Xerox

IMPORTANT

For technical help, you must call Fuji Xerox customer service or your local Fuji Xerox dealer.

Technical Support

Fuji Xerox recommends the Customer first utilize support materials shipped with the product, product diagnostics, information contained on the Web, and email support. If unsuccessful, to obtain service under product warranty the Customer must notify Fuji Xerox Telephone Support or its authorized service representative of the defect before the expiration of the warranty period. Customer will provide appropriate assistance to Telephone Support personnel to resolve issues, such as restoration of the operating system, software program and drivers to their default configuration and settings, verification of functionality of Fuji Xerox supplied products, replacement of customer replaceable units, clearing paper misfeeds and cleaning the unit and other prescribed routine and preventative maintenance.

If the Customer's product contains features that enable Fuji Xerox or its authorized service representative to diagnose and repair problems with the product remotely, Fuji Xerox may request that the Customer allow such remote access to the product.

Online Services

You can find detail Product and Consumable warranty information on our website at

<http://www.fujixeroxprinters.com/>

Fuji Xerox Online Support Assistant provides instructions and troubleshooting guides to resolve your printer problems. It is an easy-to-use, searchable online Help. To find out more, please visit our online support at

<http://www.fujixeroxprinters.com/>

The Online User's Guide Helps You Get the Most Out of Your Machine

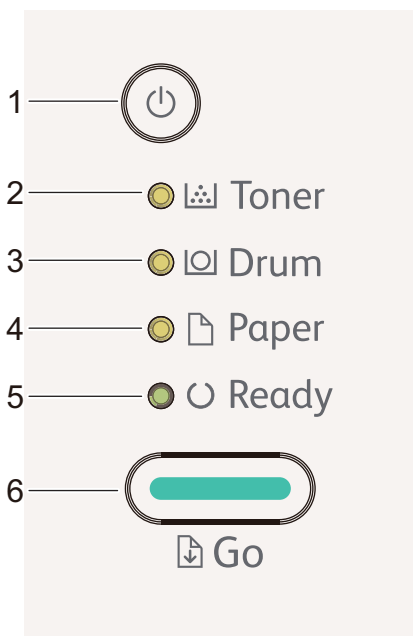
We hope that you find this guide helpful. To learn more about your machine's features, please take a look at our *Online User's Guide*.

To View Online User's Guides



To view the *Online User's Guide* and other available guides, visit <http://www.fujixeroxprinters.com/>.

Control Panel Overview

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1. Power On/Off Button

- Turn on the machine by pressing .
- Turn off the machine by pressing and holding .

2. Toner LED

The **Toner** LED indicates that the Toner is low.

3. Drum LED

The **Drum** LED indicates that the Drum Unit must be replaced soon.

4. Paper LED

The **Paper** LED indicates that there is an error relating to paper feeding.

5. Ready LED

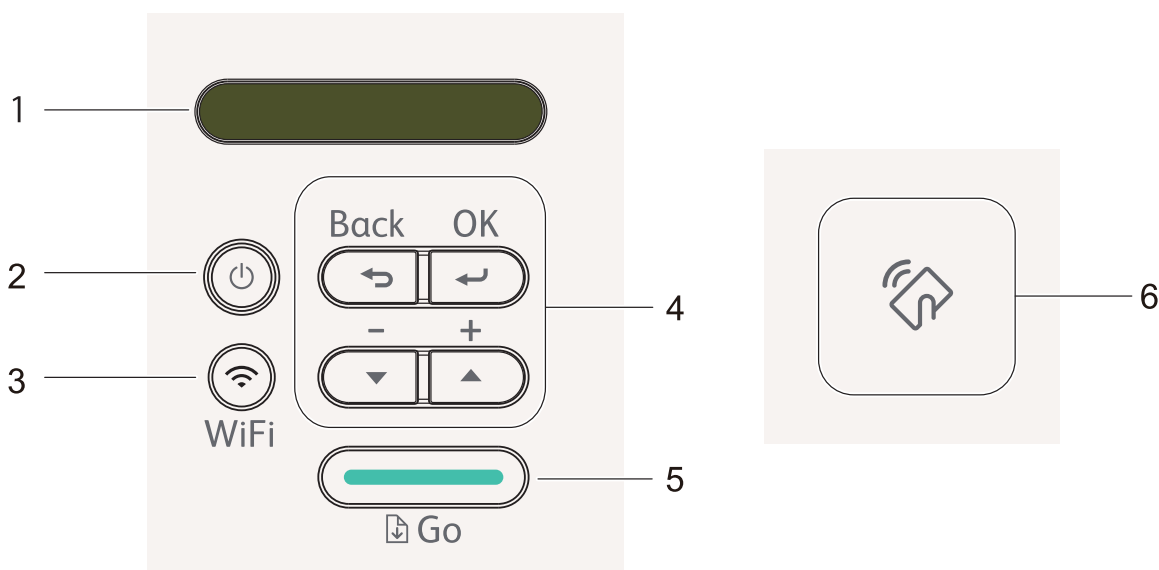
The **Ready** LED blinks to indicate the machine's status.

6. Go Button

- Press **Go** to clear certain errors.
- Press **Go** to print any data remaining in the machine's memory.
- Press and hold **Go** for about two seconds to cancel a print job.

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The control panel will vary depending on your model.



1. LCD (Liquid Crystal Display)



Displays messages to help you set up and use your machine.

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A four-level indicator shows the wireless signal strength if you are using a wireless connection.



2. Power On/Off Button

- Turn on the machine by pressing .
- Turn off the machine by pressing and holding . The LCD displays [Shutting Down] for a few seconds before going off.

3. Network Buttons

- DocuPrint P235 d:

Network 

Press **Network** to set up wired network settings.

- DocuPrint P275 dw/DocuPrint P285 dw:

WiFi 

Press the **WiFi** button and launch the wireless installer on your computer. Follow the on-screen instructions to set up a wireless connection between your machine and your network.

When the **WiFi** light is on, your Fuji Xerox machine is connected to a wireless access point. When the **WiFi** light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

4. Menu Buttons

OK

Press to store your machine settings. After you change a setting, the machine returns to the previous menu level.

Back

- Press to go back one level in the menu.
- Press to select the previous digit when setting numbers.

▲ or ▼ (+ or -)

- Press to scroll through menus and options.
- Press to enter a number or to increase or decrease the number. Press and hold down ▲ or ▼ to scroll faster. When you see the number you want, press **OK**.

5. Go Button

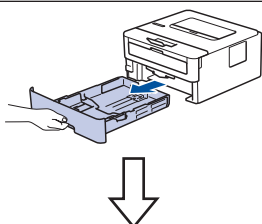
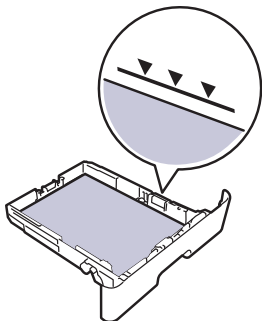
- Press to clear certain error messages. To clear all other errors, follow the control panel instructions.
- Press to print any data remaining in the machine's memory.
- Press to select the displayed option. After you change a setting, the machine returns to Ready Mode.
- Press and hold **Go** for about two seconds to cancel a print job.

6. Near Field Communication (NFC) (DocuPrint P275 dw/DocuPrint P285 dw)

If your Android™ device supports the NFC feature, you can print from your device by touching it to the NFC symbol on the control panel.

Load Paper in the Paper Tray

Use the paper tray when printing on the following media:

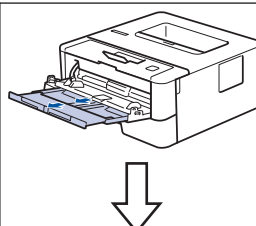
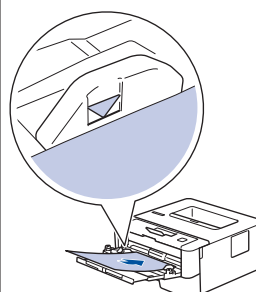
Plain paper Thin paper Recycled paper Thick paper	 <ul style="list-style-type: none"> • Adjust the guides • Fan the paper • Do not exceed this mark 
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For more information, see the *Online User's Guide: Load Paper in the Paper Tray*.

Load Paper in the Multi-purpose Tray (MP Tray)

Related Models:
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Use the MP tray when printing on the following media:

Plain paper Thin paper Recycled paper Bond paper Thick paper Labels ¹ Envelopes ¹	 <ul style="list-style-type: none"> • Adjust the guides • Fan the paper • Do not exceed this mark 
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¹ Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

For more information, see the *Online User's Guide: Load and Print Using the Multi-purpose Tray (MP Tray)*.

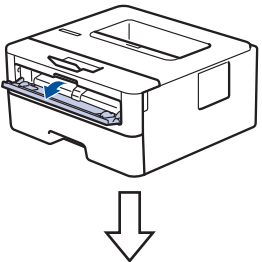
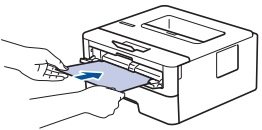
Load Paper in the Manual Feed Slot

Related Models:

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Use the Manual Feed Slot when printing on the following media:

Plain paper	 <ul style="list-style-type: none">• Adjust the guides• Use both hands to insert one sheet of paper• Continue pressing the paper against the rollers for about two seconds, or until the machine grabs the paper and pulls it in further 
Thin paper	
Recycled paper	
Bond paper	
Thick paper	
Labels ¹	
Envelopes ¹	

¹ Open the back cover (face up output tray) before printing to let the printed paper exit onto the face up output tray.

For more information, see the *Online User's Guide: Load and Print Paper in the Manual Feed Slot*.


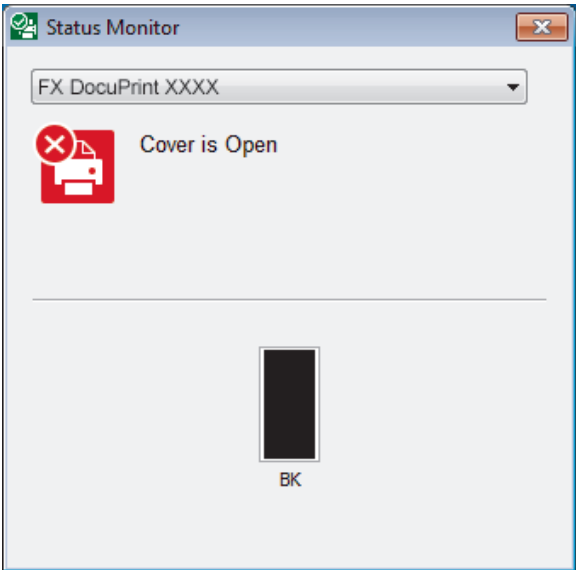




Use this section to resolve problems you may encounter when using your Fuji Xerox machine.





Identify the Problem

Even if there seems to be a problem with your machine, you can correct most problems yourself.

First, check the following:

- The machine's power cord is connected correctly and the machine's power is on.
- All of the machine's orange protective parts have been removed.
- (For network models) The access point (for wireless network), router, or hub is turned on and its link indicator is blinking.
- Paper is inserted correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer.
- Check the machine's status on your machine or in **Status Monitor** on your computer.

Find the Error	Find the Solution
<p>Using the Status Monitor</p> <ul style="list-style-type: none"> • Double-click the  icon in the task tray.  <ul style="list-style-type: none"> • (Windows®) If you select the Load Status Monitor on Startup check box, the Status Monitor will launch automatically each time you start your computer. 	<ul style="list-style-type: none"> • A green icon indicates the normal stand-by condition.  • A yellow icon indicates a warning.  • A red icon indicates an error has occurred.  • A grey icon indicates the machine is offline. 

Find the Error	Find the Solution
<p>Using the LED</p> <div>  Toner  Drum  Paper  Ready </div>	<ol style="list-style-type: none"> 1. Check the indications on the LEDs. 2. If you cannot resolve the error, refer to the following: <i>Online User's Guide: Error and Maintenance Messages</i>
<p>Using the LCD</p> <div>Cover is Open</div>	<ol style="list-style-type: none"> 1. Follow the messages on the LCD. 2. If you cannot resolve the error, refer to the following: <i>Online User's Guide: Error and Maintenance Messages</i>

Error and Maintenance Messages

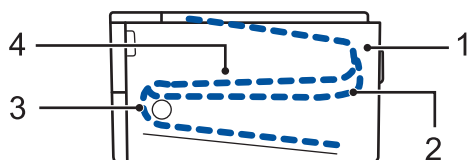
See the printed *Quick Setup Guide* for a table of common Printer LED Indications.

For information on the most common error and maintenance messages, see the *Online User's Guide*.

To view the *Online User's Guide* and other available guides, visit <http://www.fujixeroxprinters.com/>.

Paper Jams

An error message indicates where the paper is stuck in your machine.



Error messages:

1. Jam Rear
2. Jam 2-sided
3. Jam Tray
4. Jam Inside

See the messages in **Status Monitor** on your computer.

Solutions for Wireless Connection

If you cannot connect your Fuji Xerox machine to the wireless network, see the following:

- *Online User's Guide: Print the WLAN Report*
- *Quick Setup Guide: Alternative wireless setup*

To view the *Online User's Guide* and other available guides, visit <http://www.fujixeroxprinters.com/>.

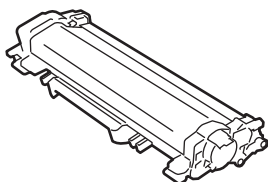
Supplies

When the time comes to replace supplies, such as the toner or drum, an error message will appear on your machine's control panel or in the Status Monitor. Contact your local Fuji Xerox dealer.



- The supply model name will vary depending on your country and region.

Toner Cartridge

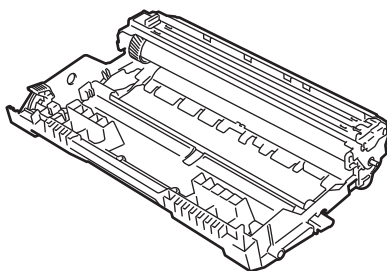


Supply Model Name	Approximate Life (Page Yield)	Applicable Models
Standard Toner: CT202876	Approximately 1,200 pages ^{1 2}	DocuPrint P235 db/ DocuPrint P235 d/ DocuPrint P275 dw
High Yield Toner: CT202877	Approximately 3,000 pages ^{1 2}	DocuPrint P235 db/ DocuPrint P235 d/ DocuPrint P275 dw/ DocuPrint P285 dw
Extra High Yield Toner: CT202878	Approximately 4,500 pages ^{1 2}	DocuPrint P285 dw

¹ Approximate cartridge yield is declared in accordance with ISO/IEC 19752.

² A4/Letter simplex pages

Drum Unit



Supply Model Name	Approximate Life (Page Yield)	Applicable Models
CT351134	Approximately 12,000 pages ¹	DocuPrint P235 db/DocuPrint P235 d/ DocuPrint P275 dw/DocuPrint P285 dw

¹ Approximately 12,000 pages based on 1 page per job [A4/Letter simplex pages]. The number of pages may be affected due to a variety of factors including but not limited to media type and media size.

Print Utility

The **Print Utility** program allows you to print from your iOS or Android mobile device. For an Android mobile device with the NFC function, you can tap the device onto the NFC reader of the printer to start printing and connecting to the printer.

For details, visit the following web sites:

- For iOS: <http://www.fxap.com.sg/product/software/printutilios/>
- For Android: <http://www.fxap.com.sg/product/software/printutilandroid/>

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